

Press release

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New research shows what NASA can teach organizations on strategic agility

In their 60-year history, the National Aeronautics and Space Administration (NASA) had to go through several radical organizational changes. New research by ESMT Berlin and Warwick Business School shows what NASA's history can teach organizations about strategic agility, and how organizations can adapt their business models effectively to cater to external challenges.

To shed light on how strategic agility is achieved, the study follows NASA's successful shifts to three different strategic alignments over the past 60 years. The study suggests that an often-overlooked factor, known as logical incrementalism, has played a crucial role in NASA's ability to adapt and succeed over time.

The study highlights three phases of incremental changes in NASA's evolution: the emergence of new approaches, the integration of these approaches into specific contexts, and their expansion to other organizational areas. Strategic agility, as explored in the study, involves an organization's capacity to significantly shift and realign its business model over extended periods, ensuring sustained competitiveness.

The research recognizes the challenges organizations face in balancing exploitation and exploration, emphasizing the need for new business models to overcome the tendency to rearrange old ways of doing business. The study contends that strategic agility is crucial in fostering innovation, particularly when organizations risk falling into competency traps or strategic inertia.

<u>Angeliki Papachroni</u>, lecturer in strategy, innovation, and entrepreneurship and faculty lead of the master in innovation and entrepreneurship program at ESMT, in collaboration with researchers from University of Warwick, found that in the case of NASA, transformational change occurred through a dynamic process of incremental evolutions.

"Faced with increasing pressure from blurred industry boundaries and rapid technological change, established organizations in almost every industry are facing the pressure for radical or transformative changes," says Papachroni. "It is vitally important that these organizations look to challenge their current strategies, even in times of non-crisis, so that they are able to adapt easily and effectively when they face key challenges to their survival."

Clearly, these findings show that strategic agility is therefore not necessarily always about speed but about progressively and incrementally building long-term competencies, culture, and strategies that are not only internally aligned, but also consistent with the imperatives posed by the external environment.

The researchers state that these findings show that executives should encourage new initiatives and experimentation in the normal course of business as ways of learning and incrementally shifting the organization toward a new strategic alignment.

This research was published in the California Management Review and can be viewed here.

About ESMT Berlin

ESMT Berlin is the highest ranked business school in Germany and top 10 in Europe. Founded by 25 leading global companies, ESMT offers master's, MBA, and PhD programs, as well as executive education on its campus in Berlin, in locations around the world, online, and in online blended format. Focusing on leadership, innovation, and analytics, its diverse faculty publishes outstanding research in top academic journals. Additionally, the international business school provides an interdisciplinary platform for discourse between politics, business, and academia. ESMT is a non-profit private institution of higher education, accredited by AACSB, AMBA, EQUIS, and FIBAA, and is committed to diversity, equity, and inclusion across all its activities and communities. esmt.berlin.

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